My Number System

Regarding foreigners with a residence card. Starting in October 2015, a notification card with your personal My Number (individual number) will be mailed from your local city or town office. From January 2016, My Number will be required for social security, tax, and administrative procedures of disaster response. Please treat your number with extreme importance as your personal My Number is intended for lifetime use. From January 2016, you can also make in individual number card which can also be used as a valid form of identification.

• Web site:

http://www.cas.go.jp/jp/seisaku/bangoseido/english.html

• Call center:

0570-20-0291(English/Chinese/Korean/Spanish/Portuguese) [Until 30 September 2015] Monday - Friday 9:30-17:30(not available on weekends or holidays) [From 1 October 2015 through 31 March 2016] Monday - Friday 9:30-20:30 Weekends/holidays 9:30-17:30 (Not available during the New Year's holiday) *Call charges will apply because these are Navi-Dial services.